

# Family Connections

The Helen Bernardy Center for Medically Fragile Children

S P R I N G 2 0 1 3

## Electronic Medical Record Goes Live



The electronic medical record for our residents went live on Feb. 11, 2013. As you may know, the Hospital and ambulatory clinics have been using this system to document patients' healthcare information, and we're happy to announce that Long-Term Care is now fully integrated into the system. As we strive to provide excellent care to your child, we're hopeful that this system will enhance our ability to capture more information to share with you at your child's quarterly Care Conferences. Thank you in advance for your patience as we learn and share this new system.

## Education and Training

Don't forget that we are available to provide you with education and training for the care of your child/family member. **Training is time-sensitive, so please work with Tricia Grant and/or our Nursing team to schedule it in advance.**



## Bugs Beware

Please remember that **FOOD** is **NOT** allowed in the patient rooms. This rule is in place for infection and pest control. Please help us keep the Bernardy Center as clean as possible to protect your child's health.



## We Listened

Patient/Parent Experience annual surveys were mailed to your homes in September, and we greatly appreciate your responses. We listened to your feedback and hope to work with you on enhancing our program to serve the children and your needs.

## New Neighbors

In late February, the Child and Adolescent Psychiatry Services (CAPS) program moved to the Rady Children's campus. CAPS provides an invaluable service to meet the mental health needs of children and adolescents in San Diego County and the entire Southern California region.

## Center Contacts:

### Questions?

### Comments?

If you have any questions or information that you would like to share in this newsletter, please call us at 858-966-5833 or send an e-mail to:

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## Welcome, Jenelle!

Jenelle Nettles is our new recreation assistant, and we are so lucky to have her on our team. Jenelle is the director of Camp Able and has worked with our children during the summer. Bob and Jenelle will be scheduling more outings on the weekends, as now we have another driver and outing supervisor. You will enjoy getting to know her when you accompany your child/family member on one of our fun outings.



## Dance the Night Away

We have a new dance machine in the family room, and it is bringing fun and laughter to the children, families, staff and volunteers. Please join us for karaoke and/or dance night; check the recreation calendar for times/days.



## Check Out the Art



As you walk from the Bernardy Center to Radiology, you will see Bernardy Center artwork

displayed in the wall frames. The artwork is changed frequently, so stroll by and take a peek. You might see a familiar first name.

