

Rady Children's

Hospital
San Diego

"Never doubt that a small group of thoughtful, committed people can change the world. Indeed, it is the only thing that ever has."

Margaret Mead



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Rady Children's

Hospital
San Diego

Family Advisory Council

3020 Children's Way, MC 5058 | San Diego, CA 92123

06/19

Rady Children's Hospital-San Diego Family Advisory Council

Families and Staff Working Together



innovation
belongs in every moment

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What is the Family Advisory Council?

The Rady Children's Hospital-San Diego Family Advisory Council unites parents, family members and Hospital staff around one common goal — consistently delivering our patients the safest, highest-quality care. Our family-led council partners with patients and families to listen to feedback, concerns and suggestions, and then forms targeted solutions that suit today's ever-evolving world of health care. We aim to support the Hospital in providing the very best family-centered care and optimizing the inpatient and clinical experience for all who come through our doors.

What is family-centered care?

Family-centered care emphasizes the critical role patients' families play in their care, both in and out of a hospital setting. Through this approach, families, doctors, nurses, administrators and other key staff collaborate in an environment of trust and respect that supports the best possible outcomes for each patient.

How can the council help families?

It can sometimes be overwhelming, even intimidating, to navigate all of the elements of a child's health care. The Family Advisory Council works closely with parents and the Hospital to ensure families get all of the education, information and support they need to care for their children with confidence.



How can I join the Family Advisory Council?

If you're a parent or family member of a Rady Children's patient, you may be a great candidate if

- you believe in our goals;
- you are able to commit to regular meetings, held on the first Friday of each month;
- you want to make Rady Children's the best it can be; and
- you are willing to participate in our interview process and, if selected, complete a mandatory volunteer training and background check.

To learn more about the council or obtain a copy of our application, visit www.rchsd.org. You can then navigate to About Us>Who We Are>Family Advisory Council.

To submit your application, please mail to the following address:

Isela Mary Mendoza
c/o Family Advisory Council
3020 Children's Way
MC #5071
San Diego, CA 92123-4282

We look forward to the opportunity to partner with you on continuing Rady Children's commitment to excellence in care!

