



Patient Notice of Financial Assistance Program and Discount Payment Plans

If you do not have health insurance or are underinsured and worry that you may not be able to pay in full for your care, we may be able to help.

We welcome you to contact one of our financial counselors to find out if your family is eligible for our financial assistance program or discount payment plans. Eligibility for both options is determined based on your family income and needs. Certain insured individuals with high medical costs may also be eligible.

Our Mission

To restore, sustain and enhance the health and developmental potential of children through excellence in care, education, research and advocacy.

We Are Here to Help!

We are proud of our mission to provide quality care to all children in need. Talk to one of our friendly financial counselors today to see if your family meets income eligibility requirements to participate in the financial assistance program or one of our discount payment plans.

Facebook: /radychildrens

Instagram and Twitter: @radychildrens

Vimeo: /rchsd



Send completed applications to:

3020 Children's Way, MC 5055, San Diego, CA 92123-4282

858.966.4005 | Visit us online at

<http://www.rchsd.org/patients-visitors/financial-assistance>.

Financial Assistance Program and Discount Payment Plans



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Financial Assistance Program

Rady Children's Hospital-San Diego gives the highest quality of care to patients we serve. To enable access to our pediatric services, special consideration is given to those patient families who are most vulnerable, including those who are unable to pay and those whose limited means make it extremely difficult to pay for medical bills.

The Rady Children's financial assistance program supports patients who are low-income, uninsured or underinsured; ineligible for a government program; and are otherwise unable to pay for medically necessary care based on their individual family financial situation.

We believe all of our patients and families should be treated fairly and with respect, regardless of their ability to pay. Each family's eligibility for financial assistance shall

be based upon a determination of financial need. Eligibility shall not take into account race, ethnicity, socioeconomic status, sexual orientation, age, gender or religious affiliation.

Our Financial Counseling Department is here to help your family with information about health insurance and our financial assistance program and discount payment plans, and to answer billing questions. All of our financial counselors will treat your questions with confidentiality and courtesy.

What is the Financial Assistance Program?

The financial assistance program allows patients to receive medically necessary services at no charge or at a reduced charge when they meet certain eligibility requirements. Rady Children's will not charge eligible patients more than the amounts generally billed for emergency or other medically necessary care.

Who is eligible?

Program participants must meet certain income and resource requirements. If your family income is below 350 percent of the Federal Poverty Income Guidelines, you may qualify for full coverage of your bill.¹ If your family income is between 351 and 550 percent of the Federal Poverty Income Guidelines, you may qualify for partial charity care. International patients may apply to Rady Children's for consideration of financial assistance.

How do I apply?

To apply for financial assistance, you must complete a financial assistance application, including a statement of financial condition. Copies of the financial assistance application, financial assistance program policy, and billing and collections policy are available to all patients in English, Spanish, Tagalog, Vietnamese and Arabic at no charge.

Patient families can request copies from our Financial Counseling Department in the following ways:

Calling **858-966-4005**

Visiting in person or mail a request to:
3020 Children's Way, MC 5055, San Diego, CA 92123

Visiting www.rchsd.org/patients-visitors/financial-assistance

How does the notification process work?

Once the eligibility process is complete, you will receive a notification letter in the mail. The letter will indicate if you are eligible for full or partial bill coverage. You may be notified that you are ineligible for financial assistance or that additional information is needed for us to make a determination.

Government Programs

Rady Children's advocates for low-income and uninsured patients by encouraging them to apply for government assistance programs. If you do not have health insurance or have inadequate insurance coverage and meet certain income requirements, you may be eligible for a government-sponsored health insurance program such as **Medi-Cal** or **California Children's Services**. We would be happy to assist you with applications for these programs.

¹Uninsured patients at this level will receive care free of charge, except they must pay a small copay according to the Rady Children's copayment schedule